

The Pacific County Health and Human Services Department has acquired Vet Pro software to assist the Veteran's Service Officer (VSO) in submitting claims to the VA electronically. With this software, veterans can sign their forms on their smart phone or tablet from home and transmit them directly to the Veteran's Administration (VA).

From Panoramic Software, the makers of VetPro:

VetPro is in use in over 100 counties across the country and has been used to facilitate claims resulting in over 6 billion dollars in disability benefits to deserving Veterans. Leveraging the VA's advanced API submission technology, we have worked to reduce paper claim submissions and streamline the claim process making VetPro the leader in VA Claim software. Designed specifically for Veteran Service Offices, VetPro is currently in use in states and counties across the country.

The process for filing claims will remain essentially the same:

Call 971-704-4757 or email brectenwald@co.pacific.wa.us to set up a phone appointment or video conference.

Together we will fill out the VA forms with the required information. When the forms are complete you will receive a code to enter into a website. The website will allow you to sign your forms on your smartphone or tablet. Once the forms are filled out and signed, the claim will be transmitted to the VA and you will receive a copy via email or USPS.